

# Frequently Asked Questions

Please [get in touch](#) if your question is not answered here.

## 1. Who should attend the Signatory General Meeting (SGM)?

The PRI wants to encourage an active dialogue between board and signatories and the PRI SGM is an important forum for communication. All signatories are invited to attend the PRI SGM. The PRI SGM is also open for stakeholders and to anyone with an interest in responsible investment.

## 2. I am a PRI Signatory. How many people from my organisation can attend the PRI SGM and is there a limit?

There is no limit on number of people attending from each signatory organisation. You are encouraged to invite your colleagues to attend the PRI SGM.

## 3. I'm a member of the press, can I attend the PRI SGM?

Yes, you are welcome to attend the PRI SGM.

## 4. Is there a cost to attend the PRI SGM?

There is no cost, attendance is complimentary.

## 5. Do I need to register to attend the PRI SGM?

Yes, you are required to register to attend the PRI SGM.

## 6. How do I register for the PRI SGM?

Please click the "Register" button shown at the top of the [homepage](#). You will then be prompted to fill in your details and will receive a confirmation email once the form is completed.

## 7. Can I attend the PRI SGM in person, or it will be online only?

The PRI SGM will be an online only event. The [PRI Articles](#) and [SGM rules](#) allow for an online PRI SGM.

## 8. What is the language of the PRI SGM?

The event's language is English.

## 9. How can I add the event to my diary?

You will be able to add the event to your calendar by clicking on the link included in the confirmation email you will receive after you have completed registration, this may take a few minutes to come through.

#### **10. Where can I see the event agenda?**

We will update the SGM page with the agenda as soon as it is available. All signatories will receive the agenda by 13 September at the latest.

#### **11. How do I view the live web stream?**

If you have already registered for this event, you will find a link to the live stream in the email confirmation and in the calendar invite included in it. On the day, when you click on the 'watch live' link, you will be asked to enter your name, organisation and email before gaining access to the live stream. Please note the live stream will go live on 13<sup>th</sup> October at the event start time and it will not work beforehand. If on the day of the event you are experiencing difficulties accessing the live stream, please contact the support team at [pri@livegroup.co.uk](mailto:pri@livegroup.co.uk).

#### **12. What happens if I miss the event, will the event be recorded?**

Yes, the event will be recorded and you will be able to access the recording post-event, this will be available on the [PRI website](#).

#### **13. What do I do if I am having technical issues?**

If you are experiencing difficulties accessing the live stream on the day of the event, please contact the support team at [pri@livegroup.co.uk](mailto:pri@livegroup.co.uk).

#### **14. What web browser should I use?**

For the optimum viewing experience, we recommend using Google Chrome as your web browser to access the event platform and the live stream. If you need to install Chrome on your company machine, please contact your company's IT Support. If you can't install Chrome, we recommend you have the latest version of the browser you're currently using.

#### **15. Do I need a WiFi connection?**

In order to ensure the highest quality for the live stream, we recommend a strong and stable WiFi connection or an ethernet cable if available.

#### **16. Can I attend the event on my phone?**

For the optimum viewing experience, we recommend that you avoid viewing on a mobile device.

#### **17. Do I need to allow microphone and camera access?**

For the live stream, you will not need your camera or microphone set up.

#### **18. What should I do if I don't have audio?**

First, check that your computer has the sound on and the volume up by going to your computer's audio settings and pressing the test sounds, or navigating to another video on the web and making sure you can hear audio through your computer's speakers or headphones. If you hear audio on other videos on the web and not on the live video stream, check that the volume in the player is turned up.

### **19. I don't have video, what should I do?**

If you see a blank screen or a spinning wheel and this remains for longer than a few seconds, please refresh your page. We recommend viewing on an up-to-date version of Chrome. If you're still experiencing issues, please contact [pri@livegroup.co.uk](mailto:pri@livegroup.co.uk).

### **20. How can I ask a question during the Q&A?**

You will see a chat box on the right-hand side of the live stream, please login using your name, email to submit your question here. This will be submitted to the speaker and will be visible to other delegates, you can also 'up vote' any questions from other delegates you are interested in. You can also submit your questions in advance by 6 October via email to [governance@unpri.org](mailto:governance@unpri.org).

### **21. Can I propose agenda items?**

The board encourages signatories to participate actively in all areas of PRI governance. Signatories are invited to propose agenda items to the SGM for discussion via email to [governance@unpri.org](mailto:governance@unpri.org) by 12 August. The board will consider all agenda items proposed. A proposal for an agenda item which is supported by five or more signatories will be included in the agenda.

### **22. As a signatory, am I required to vote on any elements during the PRI SGM?**

No, signatories are not required to vote on any elements during or before the PRI SGM. The signatory voting will open after the PRI SGM on 20 October and close on 2 December. All signatory main contacts will receive more information closer to the time regarding the items to be voted for. When the voting opens on 20 October, all main contacts of signatory organisations will receive voting ballots electronically via email.

### **23. What if I can't see the Q&A window?**

The Q&A chat box window is to the right-hand side of the video player.

### **24. How can I learn more about signatory rights and PRI Board?**

To learn more about your rights as a PRI signatory visit, [signatory rights](#).  
To learn more about the PRI Board visit, [PRI website](#).

### **25. Who can I contact for assistance?**

For any technical issues, please contact the support team at [pri@livegroup.co.uk](mailto:pri@livegroup.co.uk) who will be happy to assist with your query. For any agenda- or speaker-related questions, please contact the PRI at [governance@unpri.org](mailto:governance@unpri.org).

## **26. PRI's T&Cs and Privacy policy**

Please click on the following links to view the [PRI's Terms and Conditions](#) and the [PRI's Privacy policy](#).

For all other enquiries regarding the PRI SGM, please contact [governance@unpri.org](mailto:governance@unpri.org).